REAL TIME OPERATIONS CENTRE

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Operational Command
June 22, 2016
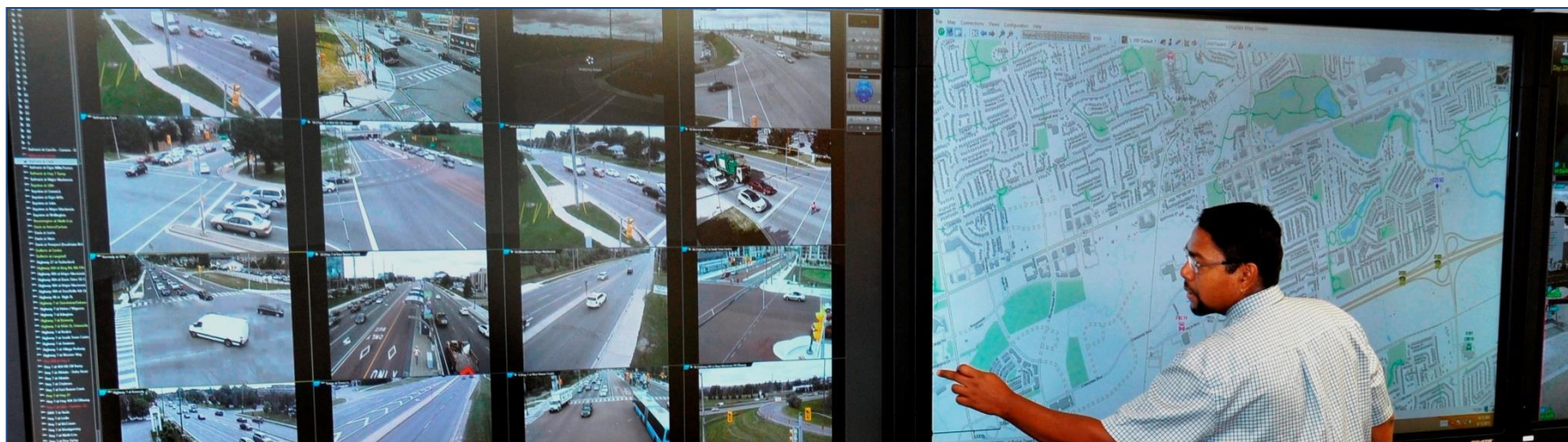
Deeds Speak

PRESENTATION OVERVIEW

- Mandate and objectives
- Operations
- Use of technology

Deeds Speak

REAL TIME OPERATIONS CENTRE

Mandate

The mandate of the YRP Real Time Operations Centre is to manage risk, co-ordinate frontline and investigative resources and leverage technology to enhance and support field operations.

REAL TIME OPERATIONS CENTRE

Objectives

- Set priorities, manage regional operations and react to emergent incidents
- To effectively deploy resources and avoid duplication
- To manage calls/operations that pose a risk to the community or organization in real time
- Enhance current Duty Office operations through the use of technology that includes; social media monitoring, video and business intelligence systems

REAL TIME OPERATIONS CENTRE (RTOC)

- <u>Enhances efficiency</u> – provide real-time analytical, intelligence and investigative support including information compiled from municipal, provincial and federal law enforcement and public databases
- <u>Reduce risk</u> - 24-7 advice along with a co-ordinated response
- <u>Directed Patrol</u> - more efficient use of resources

RTOC STAFFING

- One Inspector per platoon
- Two Staff Sergeants per platoon
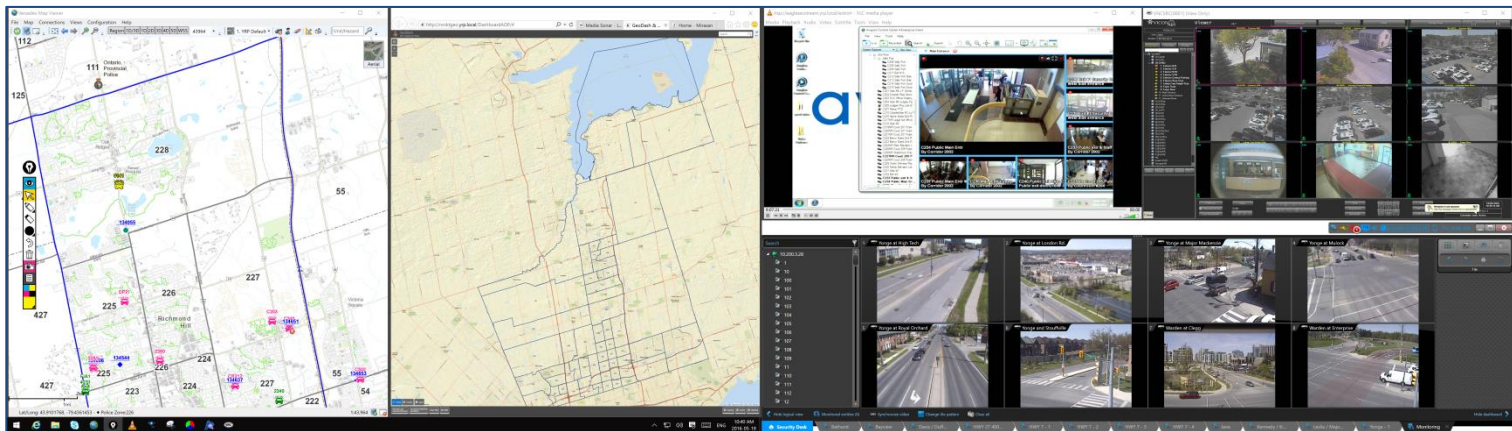- One Crime Analyst per platoon (at this time)

ROLES AND RESPONSIBILITIES

Duty Inspector and Staff Sergeant:

- Overall regional management and staffing
- Review search warrants and operational plans
- Provide leadership, support and guidance
- After hours media availability
- Equipment and technology

ROLES AND RESPONSIBILITIES
(continued)

- Officer safety
- Manage change
- Senior management available at all times
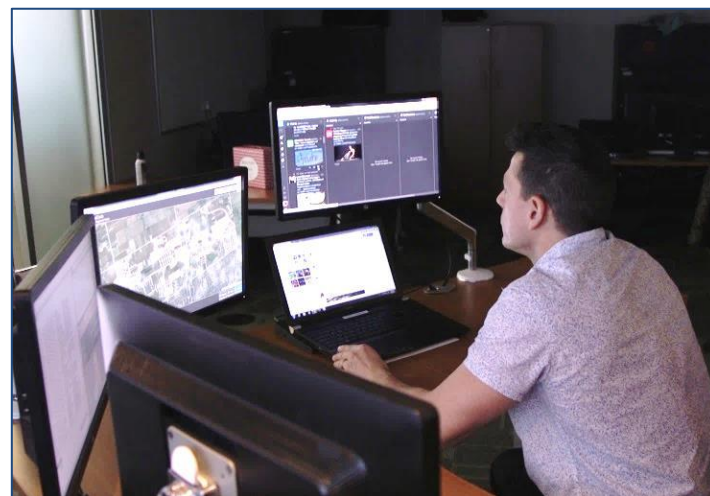- Community policing

CRIME ANALYST

Provide information, intelligence and support to the Duty Inspector and frontline through:

- Social media
- Intelligence hub
- External agencies
- Crime analysis reports

TECHNOLOGY

- CAD mapping
- GPS Technology - cars and portable
- CCTV
- In-car cameras
- UAV/Air Support downlink
- Social media – Twitter/Facebook
- Intelligence hubs
  - YRP and other agencies
- Business Intelligence (BI) tools

RTOC

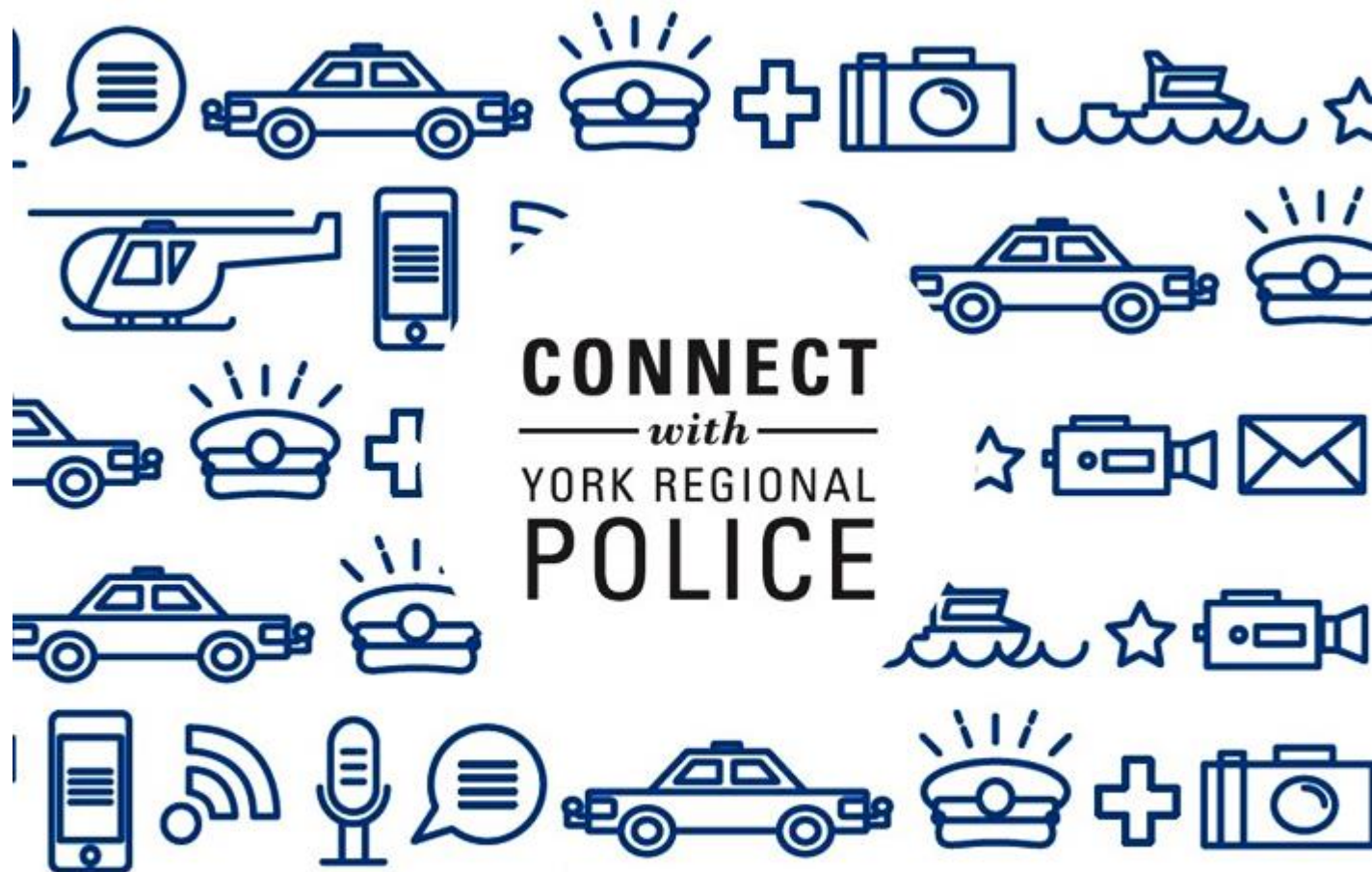Via remote camera the Real Time operation centre's features were displayed and explained.

Inspector Russ Bellman and Crime Analyst Cliff Aguiar

Thank you
Questions?

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